

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Book/Video Collections	A larger, more current section of engineering texts, references and journals would be great.
Book/Video Collections	A lot of engineering books/periodicals are outdated and was not helpful to my research.
Book/Video Collections	All Computer Programming resources are checked out!
Book/Video Collections	Book collections in general are hurting especially at the art library.
Book/Video Collections	Computer books are out of date.
Book/Video Collections	I would like to see more engineering textbooks in the library. There aren't enough in the library to act as a good reference source.
Book/Video Collections	Most of the books that deal with agriculture are badly outdated. This makes it difficult to conduct research on any topic related to my major. I usually have to go to JREF, but again the library's holdings are very limited.
Book/Video Collections	Not enough books.
Book/Video Collections	Update the books and journals to a somewhat current status. Spend the \$ on what a library is for, books.
Book/Video Collections	We need more videos for our classes
Collection Management	Books which Homer claims you have are often times not located on the shelves or in the reshelving room. This causes a lot of problems when trying to research a specific topic.
Collection Management	Fix the numbering on Federal Documents.
Collection Management	Get rid of microfiche and replace with something. It is evil & hard to use there needs to be more super Homers and more study rooms.
Collection Management	I do a lot of research using Bound Journals and have a hard time finding them shelved in proper place Directions on where to find them (for example maps of the floors) should be more available or accessible. Also "how to" pamphlets or handouts would be great for Lexis-Nexis etc. I'd love to use these resources but don't know how to.
Collection Management	I don't like the fact that the majority of things I need from the library must stay in the library. I understand you need to keep track of these kinds of materials however, if I cannot bring it back to my room it is useless to me.
Collection Management	I feel it takes forever to find anything.
Collection Management	I think it's really hard to find some materials, esp. journals.
Collection Management	I think we need to broaden our journals, and make everything more accessible. I always have to go from the third floor to the first floor, back to the third. It's a pain.
Collection Management	I try to use the library as much as possible. I find it is confusing, frustrating, and the sources are hopelessly outdated.
Collection Management	I'm dissatisfied with the time limit on Internet. Time should be longer! Very satisfied with the reference people but material could be situated in a more simple way. Also when books are overdue, do you ever contact the person? I needed this book once and I forgot to return it, it ended it costing me a pointless fortune.
Collection Management	I'm very frustrated with the library right now because I'm doing a Research paper and the majority or the journal articles that I need to support my thesis have been ripped out the journal. I know it's not the libraries fault for other people's stupidity and inconsideration but I rely on the library for all my research.
Collection Management	It is very hard to locate books in the library. My friends and I fear having to find a book at the library.
Collection Management	Keep current journals/bounds journals on the 3rd floor- it makes NO sense to have them separate.
Collection Management	Make it easier to find things!!!! I can never find the info I am looking for.

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Collection Management	Need to make it easier to access info, books, journals- Alphabetize orderly. Increase library hours- open Late on weekends!
Collection Management	The library should be open later, larger microlab with more laser printers, more current journals and easier to just browse through.
Collection Management	The microfilm/fiche readers and printers are awful! Some don't work at all and most print horribly. Newspapers and Journals are completely disorganized and many issues are missing. Security is completely lacking. Allow users to print entire documents at one time on Lexis Nexis.
Collection Management	The organization of the Babbidge is confusing and difficult to understand for a freshman. I haven't been able to find a fiction book and the help of librarians was not any help-they don't seem well-informed.
Collection Management	There are so many books, but they are very hard to find. Perhaps this is only because of the renovations, but journals are spread all over.
Collection Management	There should be more staff walking around the floor to help students. It is a very large library and it can be very intimidating
Collection Management	There should be staff in the 3rd floor because those journals are extremely difficult to find. It's like a Maze. Also, food should be allowed, when you study for hours, sometimes you need snacks!
Collection Management	This school is ridiculous. It may offer a wide variety of academic sources, but no one knows them, much less make use of it. It is simply a simple decision: Become better informers of stop wasting my tuition and tax dollars on volumes of used crap. Thank you!
Collection Management	Waiting for Perimeter study rooms to open. - Mainframe computers not always all working. -Newspaper collections often disorganized. Hard to locate a specific issue.
Collection Management	Why do grad students get to check out books for a year?
Collection Management	You should offer videos to take out of the library- it would be much better!! It would get more people into the library. Make it easier to printout electronic course reserve. Need better viewers for Microtext. E-mail needs more updated computers. More copiers.
Communication/Education	This school is ridiculous. It may offer a wide variety of academic sources, but no one knows them, much less make use of it. It is simply a simple decision: Become better informers of stop wasting my tuition and tax dollars on volumes of used crap. Thank you!
Communication/Education	Copiers are always broken, there are never enough available; Library is poorly organized and reshelfed microfiche is awful to use. Can't easily find anything anywhere. Need to be able to take out more than 3 reserve items at a time. Why can't the library copy all reserve packets for a class and allow students to buy them?
Communication/Education	Fix the numbering on Federal Documents
Communication/Education	For some reason study groups seem to be taking over the library at certain times. I often find it difficult to find a quiet space to study. Also, I find it often very difficult to find what I'm looking for by UCAT or JREF. It doesn't seem to ever condense the search the way I want it to.
Communication/Education	Good library, more organizational literature needed to ease the search for materials.
Communication/Education	I do a lot of research using Bound Journals and have a hard time finding them shelved properly. Directions on where to find them (for example maps of the floors) should be more available or accessible. Also "how to" pamphlets or handouts would be great for Nexis Lexis etc. I'd love to use these resources but don't know how.
Communication/Education	I think it's really hard to find some materials, esp. journals,

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Communication/Education	I think that some of the programs are outdated. I think that it is too hard to do it by yourself and THERE IS NEVER ANYONE AROUND TO HELP! I was so disgusted of my experience
Communication/Education	I think the library would benefit from better help at the question mark- because the library itself can appear like a maze. Also, more group study space would be nice.
Communication/Education	I think you need more superhomers, and a more clear manner of directing people to area via signs. I couldn't even find an order to the third floor last night- by the end I was just looking for a book (any book) in English rather than French or Spanish. Perhaps have a popular reading room, where there are new releases and some couches, along with magazines and newspapers.
Communication/Education	I try to use the library 1-2 times a year. I am not used to finding materials on the other floors and I get confused easily because I don't know how libraries in general are set up.
Communication/Education	I try to use the library as much as possible. I find it confusing, frustrating, and the sources are hopelessly outdated.
Communication/Education	It would be helpful if there was more publicity for some Services- I don't know how to access via computer, and was not aware of interlibrary loan. Staff could be more friendly at the information desk.
Communication/Education	Items should not be listed on JREF if the library does not have the source.
Communication/Education	Need more Super Homers, Current Daily Newspaper access, and more elevators.
Communication/Education	Need to make it easier to access info, books, journals- alphabetize orderly. Increase library hours- open late on weekends!
Communication/Education	Need to provide more information on how to remotely connect to the library online sources. Before this survey I had no knowledge of it.
Communication/Education	Opening the library at noon on Sunday is too late. Also, the reference employees are not very helpful -the set up is very confusing
Communication/Education	Photo copiers need help. Computer searches are sometimes too specific if looking for general material.
Communication/Education	Print screens on Lexis Nexis rots! Microtext Machines are old and there are never enough people at the desk to help. Library should be open on Friday until Midnight like the hours during the week.
Communication/Education	The library is very confusing to use. I try to avoid it at all costs. Every time I go there I spend 3/4 of my time looking for what I need, and rarely find any of it. It frustrates me a great deal. I don't think the databases are as updated as the ought to be and I think the on-line services are much too confusing. Services such as LAN are not only confusing, but often don't even allow me to enter into the database that I need for my research.
Communication/Education	The library is very confusing. Homer is impossible!! I've never successfully completed a search on Homer w/o the help of a librarian.
Communication/Education	The library is very user unfriendly- as a transfer commuter student there was never an introduction or tour to show how to use things- and it's not easy though find things!! I don't go to the library much because I can never find anything.
Communication/Education	The microfilm/fiche readers and printers are awful! Some don't work at all and most print horribly. Newspapers and journal sections are completely disorganized and many issues are missing. Security is completely lacking. Allow users to print entire documents at one time on Lexis/Nexis.

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Communication/Education	The microfilm/fiche readers and printers are awful! Some don't work at all and most print horribly. Newspapers and Journals sections are completely disorganized and many issues are missing. Security is completely lacking. Allow users to print entire documents at one time on Nexis Lexis.
Communication/Education	The only thing that's really aggravating is the long line at the copiers and that usually only 2 work. It's also a little confusing, where stuff is, with the construction going on but I'm sure that will improve.
Communication/Education	The organization of the Babbidge is confusing and difficult to understand for a freshman. I haven't been able to find a fiction book and the help of librarians was not any help-they don't seem well-informed.
Communication/Education	There are so many books, but they are very hard to find. Perhaps this is only because of the renovations, but journals are spread all over.
Communication/Education	There should be more help available for finding journals. The one time I actually found a student worker on the 3rd floor he was not very helpful and was not very willing to assist me.
Communication/Education	We need to improve atmosphere make the library more comfortable for students and groups of students. Also, need more instruction available in how to use computers such as JREF.
Communication/Public Relations	How does the Microlab lose someone's ID? The communication between the lab, circulation services and exit control was not very effective in finding my ID.
Communication/Public Relations	I don't like the library because it is too large (too much info) you can't find anything.
Communication/Public Relations	I don't use the library all that often due to the nature of my work, but I do wish there was more than one entrance. And if you are only going to the terminal room to check e-mail, why do I have to have my bag checked on the way out?
Communication/Public Relations	I try to use the library as much as possible . I find it is confusing, frustrating, and the sources are hopelessly outdated.
Communication/Public Relations	I'm dissatisfied with the time limit on Internet. Time should be longer! Very satisfied with the reference people but material could be situated in a more simple way. Also when books are overdue, do you ever contact the person? I needed this book once and I forgot to turn it, it cost me a pointless fortune.
Communication/Public Relations	Need closer parking for commuters @ night to use the library. Need group study areas so people can talk or use records (listen to them)
Communication/Public Relations	The Library has consistently been the worst place to study on campus during the day due to construction. For the students like myself who graduate this year, there is no light at the end of the tunnel. Just memories of a loud, unsightly building which was supposed to be the focal point of this (and any) academic institution. "Oh Well" seems to be the wholly inappropriate response from everyone. I should sue someone.
Communication/Public Relations	The library is overwhelming but very helpful.
Communication/Public Relations	The library is very user unfriendly- as a transfer commuter student there was never an introduction or tour to show how to use the library- and it's not easy to find things! I don't go to the library much because I can't ever find anything.
Communication/Public Relations	When is construction going to be finished? Please have this listed in the Daily
Communication/Public Relations	When is it going to be done (for real).
Communication/Public Relations	When is the 24hr room coming back?

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Communication/Public Relations	When is the renovation of the library going to be finished?
Communication/Public Relations	Why is the downstairs study area closed? It seems there is no construction going on. Bring back the coffee/ study lounge on the Plaza level.
Computers/Printers	More computers with easier and faster internet service. A more up to date email service would also be appreciated.
Computers/Printers	A 24-hour room!! A coffee shop is a nice place to take a break!
Computers/Printers	Computer services are not there for what we need. We need word processors and other computer lab materials here at the head of the campus for everyone to use
Computers/Printers	Computer workstation is always packed
Computers/Printers	Dell's in Culpeper crash too often are too slow. Mainframe room is always full. Journals should be reshelfed faster.
Computers/Printers	Fix Homer!
Computers/Printers	I really like the new computers that are available to students. I don't care for the current system used for JREF or UCAT. With all the new technology couldn't there be a better system? I don't care for the Email system at all. It's out of the eighties.
Computers/Printers	I would like to have access to the numerous study rooms throughout the floors. Also for the size and number of students attending the school the PC lab on the third floor is inadequate and overcrowded.
Computers/Printers	It is very frustrating when you find something on the Internet needed for a class and you can't print it because the printer is down or isn't strong enough to print it.
Computers/Printers	It would be great if the library would have a better computer lab.
Computers/Printers	Library needs to be open later on Saturdays. Computers should be available 24hrs.
Computers/Printers	Library should provide a study lounge (like it used to) where you can eat and that is open 24 hours along with a 24 hr computer lab with access to both Mac' and IBM's
Computers/Printers	Mainframe terminal room is a disgrace to the university.
Computers/Printers	More computers should be added in the computer lab on level 3.
Computers/Printers	More updated computers (main frame especially)More domestic newspapers needed.
Computers/Printers	Need more computers and copiers at least for which are broken.
Computers/Printers	Need more computers.
Computers/Printers	Need to upgrade the computer system for e-mail, have more up and running computers. More study space-couches, chairs, and lounge type area for reading
Computers/Printers	Not enough computers in libraries and printing is a pain, space for groups to meet is terrible.
Computers/Printers	Not enough computers! Electronic course reserve seems to be always behind.
Computers/Printers	Not enough computers! Electronic course reserve seems to be always behind.
Computers/Printers	Please stop construction and hire people with some kind of education. Once I was kicked out of the graduate study room because I was not supposed to be there, since there was a sign that read "DO NOT ENTER" But, there are ways to talk to people. I think his name is David, he's in his 40's. We also need more videos for our classes. And, also train better the students in the computer lab on the 3rd floor.
Computers/Printers	Printers need to be updated for SuperHomer. When printing waiting 30 minutes for 15 pages is crazy.
Computers/Printers	Printers need to be upgraded they are too slow.
Computers/Printers	Printers rarely work properly and computers are always down. Staff is not all that educated w/ regard to computer problems.
Computers/Printers	Printing the lab on level 3 (Culpeper) is very difficult. Lab monitor didn't know how to laser print with the venda card- dot-matrix printers are often broken.

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Computers/Printers	STUDY SPACE IS NEEDED!!! Better computer labs, no charge copies , more copiers!
Computers/Printers	The computer lab in Homer Babbidge is a disgrace it this school. I am ashamed and embarrassed with the computers, printers and staff on duty. If I ran the micro lab I would hang my head in shame and never show my face in there again. Screens freeze, computer reboot for no apparent reason, and printers often don't print. As a student of UConn it would be nice to have a computer that doesn't crash while I am attempting computer projects.
Computers/Printers	The computers are great in the microlab but the printers are terrible. How are we supposed to hand in papers that you can not read.
Computers/Printers	The Culpeper library is terrible, half the printers don't work properly, the other half need the tape changed, they crash unexpectedly, they don't save sometimes, some people stay on them too long. There is room for a lot of improvement.
Computers/Printers	The Culpeper Microlab's laser printer wouldn't print my paper and several other peoples papers. Also the computer I was working on there failed to save the work I had done there! Perhaps the hours the library is open could be extended.
Computers/Printers	The hours are silly, The printers suck.
Computers/Printers	The library should be open later, larger microlab with more laser printers, more current journals and easier to just browse through.
Computers/Printers	The library sucks right now. Open it up again especially 24hr room. Keep more international newspapers and for God sakes buy a fu@#^ing change machine.
Computers/Printers	there should be a 24 hr room and computer lab which provides access to Mac's and
Computers/Printers	UConn puts all it's students to a disservice by not providing 24hr access to computers and study space.
Computers/Printers	Update the software in the computer lab, bring back the 24hr study room.
Computers/Printers	We need more computers, a 24hr study room, more group space, and places where you can eat and provide coffee and vending machines, and more pay phones.
Computers/Printers	You have a very noisy Library! The computer lab is annoying. You should put printers somewhere else because the noise they makes gives me a headache.
Construction	24 hour study room should be more accessible after the library closes.
Construction	24hr space needed.
Construction	A 24-hour room!! A coffee shop is a nice place to take a break!
Construction	A 24-hour study room would be nice, plus more areas where groups can meet without disturbing other students who are trying to study.
Construction	A 24hr room in library should be installed- a break room (where you may eat) should also be available. More computers are necessary in Culpeper.
Construction	Always extremely loud with construction crews.
Construction	Construction work is disturbing, work should have been done CORRECTLY 10 years ago. While I am trying to work they are always doing something, this is irresponsible and disrespectful to students and creates a schoolwork environment which is not always up to par.
Construction	Everything is O.K. except for the noise construction makes.
Construction	Finish construction or reconstruction of the library.
Construction	Finish fixing it
Construction	Finish fixing it
Construction	Finish it already! It has been so long
Construction	Finish that building please. It's becoming a joke.
Construction	Finish the 4th floor history section please.
Construction	Finish the Construction!!

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Construction	Finish the Library.
Construction	Finish the library. I've been attending school here since 1993 and the library was maybe in better condition than it is now.
Construction	Fix the thing- it's been 7 years!
Construction	Get construction done as soon as possible, it is annoying trying to study with the banging coming from the workers.
Construction	Get more reliable copiers and more of them! 24-hour area while the original 24-hr area is closed.
Construction	Get the 24 hour room back so we can at least drink coffee for late night cramming.
Construction	Have construction while the library is closed.
Construction	Have more working copiers and 5cents each instead of 10. More public telephones. I am aware of only one in the entire library now.
Construction	Hopefully I will be able to see P level before I graduate.
Construction	How are you supposed to study with all the noise in the library. Also, when the workers are working, naturally, they are talking and laughing but we are trying to study.
Construction	Hurry up and finish fixing this building, then I'll use it.
Construction	I cannot study with all the construction. There is not enough study space to meet with groups to talk. The copier card is always taking my money. The copy machines are too old .
Construction	I cannot study with all the construction. There is not enough study space to meet with groups to talk. The copier card is always taking my money. The copy machines are too old .
Construction	I don't use the library all that often due to the nature of my course work, but I do wish there was more than one entrance. And if you are only going to the terminal room to check e-mail why do I have to have my bag checked on the way out?
Construction	I find it frustrating and hard to concentrate with the temperature & light of the building as well as the construction.
Construction	I find it very difficult to study in the library because it is too noisy.
Construction	I hope the library is fixed soon!!
Construction	I know it is out of your control, but I am really sick of hearing all the hammering, drilling, and so forth that goes along with the construction. It is almost impossible for me to retain anything I read because of this.
Construction	I think it's about time that construction is finished.
Construction	I think there should be a 24 hour study room and copiers that work and more access to Internet's
Construction	I think there should be some sort of 24 hour room with computers in it.
Construction	I thought we were not allowed inside the library because of construction.
Construction	I wish the damn construction...its been over eight years now!
Construction	I wish they would finish construction.
Construction	I'm looking forward to the Plaza level to be reopened
Construction	It is difficult to study when construction is going on. Do it at night when the library is closed!
Construction	It is much too noisy in the library due to construction. That is why I really don't study there.
Construction	It is too loud in the library due to construction so I don't even go to the library or use the services provided because I cannot concentrate. It is a waste of time to go there.
Construction	It will be great when the construction is over and it can be quiet in the library again. We need more chairs by Homer computers.

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Construction	It would be nice if there was a designated area for food and refreshments.
Construction	It's great that the library is being redone, but since I've been here it hasn't provided an adequate study environment due to the noise. Enough is enough.
Construction	It's kind of hard to study in the library due to the noise.
Construction	Library construction is taking too long!
Construction	Library is too noisy, lots of construction has been disturbing.
Construction	Library should provide a study lounge (like it used to) where you can eat and that is open 24 hrs along with a 24 hr computer lab with access to both Mac's and IBMs
Construction	Library should provide a study lounge (like it used to) where you can eat and that is open 24 hrs along with a 24 hr computer lab with access to both Mac's and IBM's
Construction	Longer library hours: 24 hour room.
Construction	Need 24 hour coffee room, and more hours on the weekend.
Construction	Need more work space and rest area. Right now it's too loud in here.
Construction	Need to finish modifying the building
Construction	Noise due to construction is ridiculous- other than that, good library.
Construction	Noise from construction sometimes forces me to go elsewhere to study and do research.
Construction	Not really-but it is a little noisy!
Construction	Photocopiers are poor and don't allow enough options (scaling, diff. Size, paper, etc) Need more group study space. Need area for food consumption and studying at the same time. (people need coffee and snacks when they study!) Noise from construction is very distracting (is it done yet?)
Construction	Please ask the construction workers not to yell and swear at each other while people are trying to study during the day.
Construction	Please finish construction.
Construction	Please finish the library soon. Overall the work has been great. Can't wait to have it in full operation. The working hours on Friday and Saturday only support this campus' problem of students not doing to work and resulting in partying. Granted this is only one factor of the many which contribute to UCONN alcoholism.
Construction	Please stop construction and hire people with some kind of education. Once, I was kicked out of the graduate study room because I was not supposed to be in there, since there was a sign that read "DO NOT ENTER" .But, there are ways to talk to people. I think his name is David, he's in his 40's probably. We need more videos for our classes. And, also train better the students in the computer lab on the 3rd floor.
Construction	Provide some snack bar on the lobby please
Construction	Reopen the lobby area.
Construction	Somehow make the library more exciting. Also allow people to eat and drink in certain areas.
Construction	Students should be allowed to bring coffee in the library. Something should be done about this.
Construction	The 24hr study room is missed. Does the library have fiction? That would be great (pleasure reading, etc.)
Construction	The construction has got to end soon! Also , a 24-hour room should be there. In addition, there should be some place in the library where we students can drink our coffee
Construction	The construction is very disruptive
Construction	The construction noise, fumes and noise from the construction workers interfere with my studying. Also groups studying interferes because there aren't that many places for them to go so they sit where they can talk.

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Construction	The individual study rooms should be opened ASAP. This will cut down on noise level and allow concentration. The current atmosphere is more like a subway than a library.
Construction	The library has consistently been the worst place to study on campus during the day due to construction. For the students like myself who graduate this year, there is no light at the end of the tunnel. Just memories of a loud and unsightly building which was supposed to be the focal point of this (and any) academic institution. "oh well" seems to be the wholly inappropriate response from everyone. I should sue someone.
Construction	The library is great, I just wish they'd finish building it. The construction blows!
Construction	The library is too loud.
Construction	The library sucks right now. Open it up again especially 24hr. Room. Keep more international newspapers and for God sakes buy a fu\$%#*ing change machine.
Construction	The library was no longer useful to me when construction and noise started.
Construction	The ongoing construction makes it extremely difficult to study in the library because of noise and the workers walk through while talking or jingling their equipment.
Construction	The only thing that's really aggravating is the long line at the copiers and that usually only 2 work. It's also a little confusing, where stuff is, with the construction going on but I'm sure that will improve.
Construction	The utter failure to provide an adequate 24 hour study facility is deplorable. Have you ever tried to study for an exam on a tiny lap top desk in a poorly lit lecture hall like those made available in MSB? But your people working the help desks and in Interlibrary loans are EXCELLENT.
Construction	There should be staff on the 3rd floor because those journals are extremely difficult to find. It's like a maze. Also, food should be allowed, when you study for hours, sometimes you need a snack!
Construction	Though the library has the resources and technological equipment necessary for research, it is by no means (is not) the best place in which to study. It is and has been for many years the noisiest, most disruptive place of all times with all the construction going on. Can these guys work on weekends and leave a couple days of the week for noiseless, quiet study hours?
Construction	Too loud w/the men working.
Construction	Too noisy, needs snack area.
Construction	Uh- when is the repair on the building going to be finished?
Construction	Update the software in the computer lab, bring back the 24hr study room.
Construction	We need more computers, a 24 hr room, more group work space, and places where you can eat and provide coffee and vending machines, and more pay phones.
Construction	We need more computers, a 24 hr room, more group work space, and places where you can eat and provide coffee and vending machines, and more pay phones.
Construction	We should be able to bring drinks into the library!!! Sometimes I study for a long time and I get thirsty.
Construction	We should be allowed to have drinks.
Construction	What is with all the construction time and noise?
Construction	When is construction going to be complete? Please have this listed in the daily Campus.
Construction	When is it going to be done (for real)?
Construction	When is the 24hr room coming back?
Construction	When is the construction going to end?! Longer hours.
Construction	When is the renovation of the library going to be finished?
Construction	When will construction finally be done? Fix elevators or build more! Turn down heat!!

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Construction	When will the Union Café be back in the library? That lounge/study area was a great idea-while it lasted
Construction	When will we be able to go in the real entrance?
Construction	Why is the downstairs study area closed? It seems there is no construction going on . Bring back the coffee/study lounge on the Plaza level.
Construction	Yes, the library should offer a 24 hr room again & there should be 24hr computer lab which provides access to Mac' and IBM's
Construction	You CANNOT concentrate in that place. There's always too many technicalities. Elevators are broken all the time!! It's also very inconvenient to enter and exit since all the regular entrances are shut down.
Construction	You should allow drinks and snacks when you have a ton of studying to do. Some chips and soda would be nice.
Culpeper	It may be helpful if there was more assistance available in the computer labs.
Culpeper	More super homers, more comfortable seats in the video theaters, new headphones for the VCR's on the third floor.
Culpeper	Please stop construction and hire people with some kind of education. Once, I was kicked out of the graduate study room because I was not supposed to be in there, since there was a sign that read "DO NOT ENTER" .But, there are ways to talk to people. I think his name is David, he's in his 40's probably. We need more videos for our classes. And also train better the students in the computer lab on the 3rd floor.
Culpeper	There need to be more photocopiers, more e-mail access rooms, and we need easier access to the video theaters for students
Culpeper	You should offer videos to take out of the library- it would be much better!! It would get more people into the library. Make it easier to printout electronic course reserve. Need better viewers for microtext. E-mail needs more updated computer. More copiers!
ECR/Reserve	Copiers always broken, library hours should be extended on Fridays and weekends, ECR turnover is slow. Don't use OCR it messes up documents on ECR.
ECR/Reserve	Copiers are always broken, there are never enough available; Library is poorly organized and reshelfed microfiche is awful to use. Can't easily find anything anywhere. Need to be able to take out more than 3 reserve items at a time. Why can't the library copy all reserve packets for a class and allow students to buy them?
ECR/Reserve	ECR materials are never available before class and the instructor submits them over a week in advance.
ECR/Reserve	It is great that there are so many computer stations, but they do not have enough memory to print off Electronic Reserve items.
ECR/Reserve	It is very frustrating when you find something on the internet needed for a class and you can't print it because either the printer is down or the printer isn't powerful enough to print it.
ECR/Reserve	Not enough computers! Electronic course reserve seems to be always behind.
ECR/Reserve	Please try to keep the ECR more up to date as I rely on taking solutions to homework assignments via the web.
ECR/Reserve	Please try to keep the ECR up to date as I rely on the homework solutions in many of my classes. Thanks.
ECR/Reserve	The ECR was an excellent addition this year. Previously, course materials were being taken from the reserve desk.
ECR/Reserve	The only problem is with other people talking, more group study rooms are necessary. More electronic course reserve.
E-mail	Dell's in Culpeper crash too often and are too slow. Mainframe room is always full. Journals should be reshelfed faster.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
E-mail	E-mail mainframe room possibly put a few per floor.
E-mail	Get new computers for e-mail- they should all be SuperHomers.
E-mail	I really like the new computers that are available to students. I don't care for the current system used for JREF of UCAT. With all the new technology couldn't there be a better system? I don't care for the email system at all. It's out of the eighties.
E-mail	I think the computers used for E-mail should be updated or at least all working. Many student use these computers and the wait can be long sometimes.
E-mail	Mainframe terminal room is a disgrace to the University.
E-mail	More computers with easier and faster internet service. A more up to date Email service would also be appreciated.
E-mail	More computers with easier and faster internet service. A more up to date Email service would also be appreciated.
E-mail	More SuperHOMERS would help out a lot. And upgrading the mainframe computers.
E-mail	more updated computers, mainframe especially, more domestic newspapers needed.
E-mail	Need to upgrade the computer system for e-mail, have more up and running computers. More study space- couches, chairs lounge type area for reading.
E-mail	The computer labs both mainframe and homer should be expanded in the evenings, there is always a line.
E-mail	There need to be more photocopiers, more E-mail access rooms, and we need easier access to the video theaters for students.
E-mail	Waiting for Perimeter study rooms to open. Mainframe computers are not always all working. Newspaper collections often disorganized hard to locate specific issue.
Environment	Better copying machines, more group study rooms would be helpful, escalators, janitorial staff. I've noticed replaced garbage bags even if there is little or no garbage in a can. This is a waste of money and plastic.
Environment	Better lighting and hours
Environment	Better lighting would help.
Environment	Friday and Saturday night hours are unsatisfactory-Not everyone studies, photocopiers are almost always broken-3rd floor copy room is hot.
Environment	Get some decent stools to sit on while using Homer.
Environment	I do not really use the library very often because I prefer to study in my own home for comfort.
Environment	I don't go to the library because it makes me feel claustrophobic. You need to do something about the air quality in there.
Environment	I don't like walking up and down the stairs all the time, won't an internal facelift be inconvenient for the students?
Environment	I find it frustrating and hard to concentration with the temperature \$ light of the building as well as the construction.
Environment	I usually don't go to the library because I've never found it a comfortable place to study.
Environment	I would like to visit and study in the library more if it wasn't like 100 degrees in there. Turn the heat down a little bit.
Environment	If you are going to spend all this money to redo the outside, why not make the floors that the students use a little nicer looking as well.
Environment	It is too hot. The air is too dry and it smells bad. I would like to study there more often if it's not like that.
Environment	It will be great when the construction is over and it can be quiet in the library again. We need more chairs by Homer computers.
Environment	Mainframe terminal room is a disgrace to the University.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Environment	More computers for the Internet would add to the library. Also more electrical outlets at the desks for laptops or discmans could be used.
Environment	Need more Super Homers, Current Daily Newspaper access, and more elevators.
Environment	only follow up email
Environment	Smoking is one of the leading causes of statistics.
Environment	The bathrooms suck.
Environment	the library is hot and stuffy, most study areas are dirty. It's an uncomfortable area to work in.
Environment	The only problem is with other people talking, more group study rooms are necessary. More electronic course reserve.
Environment	Turn down the heat.
Environment	When will construction finally be done? Fix elevators or build more! Turn down heat!!
Environment	Yes. It is often too hot in the library. I find that I can not spend a lot of time there because of this. Often I gather my information and then leave because I can't study there due to the temp.
Environment	You should have comfortable chairs for each HOMER station because it takes a long time to find what you want on the computers.
Fiction/Popular Books	I think you need more superhomers, and a more clear manner of directing people to areas via signs. I couldn't even find an order to the third floor last night- by the end I was just looking for a book (any book) in English rather than French or Spanish. Perhaps have a popular reading room, where there are new releases and some couches, along with magazines and newspapers.
Fiction/Popular Books	I wish you kept bestsellers and new fiction. It's nice to read these occasionally.
Fiction/Popular Books	I would like to see a fiction collection for leisure time reading. Currently, I have to drive to the Mansfield library to check out books which is an inconvenience.
Fiction/Popular Books	I'd like to see more non-fiction books (e.g. romance novels, thrillers)
Fiction/Popular Books	Lack of outdoors guides that are current (hiking, climbing, etc.) Hours past 6pm on Saturday.
Fiction/Popular Books	The 24hr room is missed. Does the library have fiction? That would be great (pleasure reading, etc.)
Fiction/Popular Books	The library is good for research but lacking in popular books.
Fiction/Popular Books	The only thing I'd love to see more of in the library is a section of current popular novels, including authors like Grisham and Crichton. I think the absence of these books discourage reading outside the classroom.
Fiction/Popular Books	There aren't any good books @ the library. How about some Stephen King, Tom Clancy, John Grisham, Robin Cook. You get the picture. The printers in Culpeper are a bad joke.
General	3N- is the best part of the library
General	Additional tax dollars from the state's people should be spent on the content in the library, not just the building structure. Homer need to be more readily on line, it has been down quite often this month.
General	As a new student...I really have to experience other than the Pharmacy library.
General	As I am only a freshman right now , I have not had the opportunity to use everything that is listed here, but have found them to be very accessible to me if I need to.
General	Better copying machines, more group study rooms would be helpful, escalators, janitorial staff. I've noticed replaced garbage bags even if there is little or no garbage in a can. This is a waste of money and plastic.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
General	Despite occasional disruptive noise and peculiar odors from the construction over the past two years, I am pleased with the library. If it was only going to be completed before I left UCONN!
General	Don't bother me with these surveys again!
General	Have not used the library much, but from the couple times there, it was very helpful and could always find what info I needed and fairly easily.
General	Homer Babbidge is a pit of disorganized anarchy
General	I am concerned with the present situation of the library and would like to see some changes
General	I believe that instead of building a new football stadium or concentrating so much on the library's appearance, money should be invested on new and up to date materials for the library.
General	I don't like surveys
General	I don't use the library as much this year because I'm not on campus or in Storrs area, but I was satisfied with it when I lived up here and used it a lot.
General	I don't use the library because it's too big an confusing.
General	I don't use the library to it's fullest potential
General	I go to study and have yet to ever check out a book. I haven't needed any books for any of my classes and haven't even read any for research.
General	I hate HBL
General	I have not had very much of a need to use the library resources as of yet. I understand how much of the library works and feel that when I do need to use it, it was an extremely valuable resource to me.
General	I have only used the library twice in my college career.
General	I haven't used the library's resources yet as this is my first semester on campus. I will, however, be using it often in the future.
General	I know very little about many of the options the library offers
General	I like our library.
General	I really don't use the library enough to analyze all of the above collections, services, and equipment
General	I usually go there to study in the smoking room. Besides the construction work, I'm satisfied with everything.
General	I would like to get involved very much so with this survey , feel free to call me.
General	In the three years I've been here I've seen the library steadily decrease in its ability to serve the student community. I realize that many inconveniences are temporary, (I hope) but for my library experience at UCONN I would have to say it was significantly substandard.
General	It isn't as good as my public library at home
General	It keeps getting better and better!
General	I've never used the library for anything other than studying.
General	Make it a place where people want to be. Make the library like a community in itself.
General	Make it easier to find things!!!! I can never find the info I am looking for.
General	No. mostly I use the library to study because I haven't learned how to use most of the things in the Babbidge library.
General	One of the reasons why I don't use the library besides the fact that my classes don't require me to do so, is because I don't think it's user friendly. In the past I have found it difficult to find anything. There is just too much information.
General	Our classes don't require the library to use.
General	Overall the library can accommodate my needs

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
General	Pharmacy library is too small!!
General	Please finish the library soon. Overall the work has been great. Can't wait to have it in full operation. The working hours on Friday and Saturday only support this campus' problem of students not doing work and resulting in partying. Granted this is only one factor of many which contribute to UCONN alcoholism.
General	Serve the students
General	The library ain't bad at all.
General	The library has become a social hangout in the last year. Something needs to be done to make the library a quiet place to study!
General	The library is super!
General	You should update your current address by cross referencing them with the Bursar's office. Betsy Hoagg is very helpful.
HOMER	For some reason, study groups seem to be taking over the library at certain times. I often find it difficult to find a quiet place to study. Also, I find it very difficult to find what I'm looking for by UCAT or JREF. It doesn't seem to ever condense the search the way I want it to.
HOMER	Homer needs a new interface.
HOMER	I really like the new computers that are available to students. I don't care for the current system used for JREF or UCAT. With all the new technology couldn't there be a better system at all. I don't care for the Email system at all. It's out of the eighties.
HOMER	Make the UCAT/JREF more user friendly.
HOMER	The computer labs both mainframe and homer should be expanded in the evenings, there is always a line.
HOMER	The library is very confusing. Homer is impossible!! I've never successfully completed a search on Homer w/o the help of a librarian.
HOMER	You should have comfortable chairs for each HOMER station because it takes a long time to find what you want on the computers.
HOMER	You should make the library system easier to understand for incoming students or transfers. It's very confusing and causes a lot of frustrating moments.
Hours	Friday and Saturday hours need to be extended in the evening. I work during the week and need more access to the on Friday and Saturday nights.
Hours	I would like later Study hours on the weekends
Hours	Library hours need to be extended on weekends and later than 12:00 if possible.
Hours	Stay open later on Friday and Saturday nights.
Hours	Would like the library to be opened earlier on Sunday
Hours	Better lighting and hours
Hours	Copiers always broken , library hours should be extend on Fridays and weekends, ECR turnover is slow. Don't use OCR it messes up the documents on ECR
Hours	Fri and Sat. hours are unsatisfactory not everyone studies, photocopiers are almost always broken, 3rd floor copy room is too hot.
Hours	Hours on weekends could be extended
Hours	I don't agree with the weekend hours- the library should stay open later on Fridays and Saturdays.
Hours	I often wish the library hours on Friday and Saturday would be longer or more similar to regular hours.
Hours	I think the library should be open earlier and later on Fridays and Saturdays -the quality of the microtext printouts are very poor for the higher costs we now have to pay.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Hours	I think the library should be open later on Fridays and Saturdays -at least a study portion.
Hours	I wish library hours could be extended on Fridays and Saturdays till midnight. Also, I wish we could use Gateway computers on the 1st floor for more than 1/2 hour per day.
Hours	I wish the library was open later on Fri. & Sat. & I need a 24 hour room.
Hours	Increase Saturday library hours. It is a more convenient day for off campus working students
Hours	It could be open later, everyone is very helpful.
Hours	It would be nice if the library was open later on Fridays and Saturdays, when parties are occurring in dorms it is hard to find a quiet place to study. Also I often have problems finding the journals I need. People tend to leave them at work stations, therefore, they do not get reshelfed very quickly. Maybe someone could make periodic rounds to collect them.
Hours	Lack of outdoor guides that are current (hiking, climbing, etc.) Hours past 6pm
Hours	Library may want to consider opening earlier, and not just always concentrate on staying open late. Late is good, but earlier would be more helpful
Hours	Library needs to be open later on Sat. Computers should be available 24hrs.
Hours	Library should be open longer weekend hours
Hours	Longer hours on weekends
Hours	Longer library hours: 24 hr room
Hours	Longer weekend hours would be nice.
Hours	Micro cards need Printers!! Library hours are too short especially during exams.
Hours	More later library hour, 24 hours
Hours	More super homers are needed. More study rooms and longer hours on Fridays.
Hours	Need 24 hr coffee room and more hours on the weekends
Hours	Need to make it easier to access info, books, journals- alphabetize orderly. Increase library hours- open late on weekends!
Hours	Open at 7am instead of 8am
Hours	open before 8am classes
Hours	Open earlier(7am) before 8am classes. lower price on microfilm/ fiche copies , close later on Saturdays, Fridays
Hours	Open the library at 7 am
Hours	Opening the library at noon on Sunday is too late. Also, the reference employees are not very helpful- the set up is confusing.
Hours	Please finish the library soon. Overall the work has been great. Can't wait to have it in full operation. The working hours on Fri. and Sat. only support this campus' problem of students not doing work and resulting in partying. Granted this is only one factor of many which contribute to UCONN alcoholism
Hours	Please increase your hours on Fri. and Sat.
Hours	Print screen on Lexus Nexis rots! Microtext machines are old and there are never enough people at the desk to help. Library should be open on Fridays until Midnight like the hours during the week.
Hours	Saturdays need to have longer hours
Hours	Study spaces for groups are limited. I wish the side rooms on floors would open for group discussions. Also the library should be open on Sat. night. I do the most homework after/before dinner Sat. Plus people don't go out until 9 or 10 on sat. nights usually.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Hours	The Culpeper Microlab's laser printer wouldn't print my paper and several other people's papers. Also the computer I was working on failed to save the work I had done! Perhaps the hours the library is open on Saturday could be extended.
Hours	The hours are silly- this is a university- there is no reason to close early on weekends. There is also no where to study in groups- very annoying- not enough internet access- the printers suck.
Hours	The hours should be extended through the night at least one level
Hours	The library should be open later, larger microlab with more laser printers, more current journals and easier to just browse through
Hours	The library needs better hours. They need to be opened late on Fri, Sat, and early Sun. Can't study Fri. night which is ridiculous
Hours	the library should be open before 12 noon on Sundays
Hours	The weekend hours need to be open earlier and stay open later.
Hours	UCONN puts all of its students at a disservice by not providing 24 hr access to computers and study space.
Hours	when is construction going to end?! Longer hours.
Interlibrary Loan	Interlibrary deliveries should be quicker.
Journal Collections	A larger, more current section of engineering texts' references and journals would be a great help.
Journal Collections	A lot of engineering books/periodicals are outdated and was not helpful to my research.
Journal Collections	Get more magazines.
Journal Collections	I feel that there are not an adequate amount of journals for education.
Journal Collections	I feel that we need more recent journal articles instead of football stadium so I am not forced to go elsewhere to research a paper.
Journal Collections	I have a sociology paper due so I went to use Sociofile. This file has many interesting articles but hardly any of them are located at UCONN!
Journal Collections	I have come across several torn-out articles in journals and it is very frustrating.
Journal Collections	I think we need to broaden our journals, and make everything more accessible. I always have to go from the third floor to the first floor, back to the third. It's a pain.
Journal Collections	I'm very frustrated with the library right now because I'm doing a Research paper and the majority of the journal articles that I need to support my thesis have been ripped out of the journal. I know it's not the libraries fault for other people's stupidity and inconsideration but I rely on the library for all of my research.
Journal Collections	increase materials - the quality of the library is directly correlated to the quality of the University.
Journal Collections	It seems evident that agriculture is on decline. Journals have been conserved in the last ten years. Makes it hard to do assignments when there are not recent journals in agriculture.
Journal Collections	JREF often cites articles that this library does not contain- this is very frustrating. Not enough information for my major-ELSE.
Journal Collections	Magazine collections never complete, turn down heat in mainframe terminal room !
Journal Collections	need more journals
Journal Collections	Need to have more [journal] on file. Would like to use coins. I had to get many through interlibrary loan and I am still waiting on one since September.
Journal Collections	Nice library- should have more journals such as American Nuseryman!
Journal Collections	Subscribe to Journal of Crystal Growth- longer hours
Journal Collections	The journal selection is not so good.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Journal Collections	The librarians are great! They need to have more of the journal articles available. You may see a great title/abstract on Infotrac, but Homer Babbidge does not have it.
Journal Collections	The library should be open later, larger microlab with more laser printers, more current journals and easier to just browse through.
Journal Collections	There aren't enough journals that relate directly to my major- Natural Resources. I also think more space should be made to accommodate group work. These areas fill up quickly and leaves people stranded.
Journal Collections	Update the books and journals to somewhat current status. Spend the \$ on what a library is for, books.
Microtext	Copiers are always broken, there are never enough available; Library is poorly organized and reshelfed microfiche is awful to use. Can't easily find anything anywhere. Need to be able to take out more than 3 reserve items at a time. Why can't the library copy all reserve packets for a class and allow students to buy them?
Microtext	I think the library should be open earlier and later on Fridays and Saturdays -the quality of the microtext printouts are very poor for the higher costs we now have to pay.
Microtext	Micro cards need Printers!! Library hours are too short especially during exams.
Microtext	Open earlier(7am) before 8am classes. lower price on microfilm/ fiche copies , close later on Saturdays, Fridays
Microtext	Please get a microcard printer. One is long overdue. Have you ever tried to do research without being able to make copies? It is frustrating to say the least.
Microtext	Print screen on Lexus Nexis rots! Microtext machines are old and there are never enough people at the desk to help. Library should be open on Fridays until Midnight like the hours during the week.
Microtext	The microfilm/fiche readers and printers are awful! Some don't work at all and most print out horribly. Newspapers and Journal sections are completely disorganized and many issues are missing. Security is completely lacking. Allow users to print entire documents at one time on Lexis Nexis
Microtext	The microfilm/fiche readers and printers are awful! Some don't work at all and most print out horribly. Newspapers and Journal sections are completely disorganized and many issues are missing. Security is completely lacking. Allow users to print entire documents one time on Lexis/Nexis
Microtext	Weed need much better micro card; fiche and film equipment. We are unable to print off of the micro card holdings such as Evans which is very inconvenient when doing historical research. Many of the fiche machines were broken, especially the ones that were capable of printing. Several were out of order.
Microtext	You should have videos to take out of the library-it would make it much better!! It would get more people into the library. Make it easier to printout electronic course reverse. Need better viewers for microtext. E-mail needs to be updated. More copiers.
Newspaper Collections	more updated computers, mainframe especially, more domestic newspapers needed.
Newspaper Collections	Need more Super Homers, Current Daily Newspaper access, and more elevators.
Newspaper Collections	The library has many newspapers including ones from India, Russia, and Japan, but there are no Spanish newspapers. I was able to find one on the internet but a real one would have been more convenient.
Newspaper Collections	The library sucks right now. Open it up again especially the 24 hour room. Keep more international newspapers and for God sakes buy a fu@#\$ing change machine.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Newspaper Collections	The microfilm/fiche readers (printers) are awful. Some don't work at all and most print horribly. Newspapers and Journal sections are completely disorganized and many issues are missing. Security is completely lacking. Allow users to print entire documents at one time on lexis/nexis.
Newspaper Collections	Waiting for Perimeter study rooms to open. -Mainframe computers not always all working. -Newspaper collections often disorganized. Hard to locate specific issue.
Photocopiers	Better copying machines, more group study rooms would be helpful, escalators, janitorial staff. I've noticed replaced garbage bags even if there is little or no garbage in a can. This is a waste of money and plastic.
Photocopiers	Computer workstation is always packed. Most of photocopies are out of order.
Photocopiers	Copiers are always broken, library hours should be extended on Fridays and weekends, ECR turnover is slow. Don't use OCR; it messes up documents on ECR.
Photocopiers	Copiers are always broken, there are never enough available; Library is poorly organized and reshelfed microfiche is awful to use. Can't easily find anything anywhere. Need to be able to take out more than 3 reserve items at a time. Why can't the library copy all reserve packets for a class and allow students to buy them?
Photocopiers	Fix the copy machines at once if they are broken. It's frustrating to see only one machine working in a copy center.
Photocopiers	Fix the photocopiers.
Photocopiers	Friday and Saturday night hours are unsatisfactory - not everyone studies, photocopiers are almost always broken - 3rd floor copy room is too hot!
Photocopiers	Get more reliable copiers and more of them! 24-hour area while the original 24-hour area is closed.
Photocopiers	Have more working copiers and 5 cents instead of 10. More public telephones. I am aware of only one in the entire library right now.
Photocopiers	I cannot study with all the construction. There is not enough study space to meet with groups to talk. The copier card is always taking my money. The copy machines are too old.
Photocopiers	I think more copiers are needed - the wait is always incredible!
Photocopiers	I think there should be a 24 hour study room and copiers that work and more access to the Internet.
Photocopiers	Make sure that copiers are working - if you have 12 and only 3 work, it's not very useful. Computers are often down, especially at opening time, why?
Photocopiers	Need more computers and copiers at least for which are broken.
Photocopiers	Need more copiers.
Photocopiers	Photo copiers need help. Computer searches are sometimes too specific if looking for general material.
Photocopiers	Photocopiers are hardly ever working and are of poor quality.
Photocopiers	Photocopiers are poor and don't allow enough options (scaling, diff. size paper, etc.). Need more group study space. Need area for food consumption and studying at the same time. (People need coffee and snacks when they study!) Noise from construction is <u>very</u> distracting (is it done yet?).
Photocopiers	Photocopies are low quality, they make bad copies.
Photocopiers	Photocopies are terrible.
Photocopiers	Please photocopiers and allow more room for group work.
Photocopiers	Printers in Babbidge computer lab are ancient. I can't hand in anything I print there to a professor - it's embarrassing.
Photocopiers	STUDY SPACE IS NEEDED!!! Better computer labs, no charge copies , more copiers!

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Photocopiers	The only thing that's really aggravating is the long line at the copiers and that usually only 2 work. It's also a little confusing, where stuff is, with the construction going on but I'm sure that will improve.
Photocopiers	The overall atmosphere and surroundings are good, but I have a complaint about the copiers. They like to steal money!!
Photocopiers	There are not enough Superhomers or functional copy machines, 3 out of 7 are not enough!
Photocopiers	There need to be more photocopiers, more e-mail access rooms, and we need easier access to the video theaters for students.
Photocopiers	There should be more copiers in the designated copy rooms, plus they should fix the broken ones more often.
Photocopiers	Try to have copiers fixed and maybe put some on other floors so that they are not all on the 3rd floor.
Photocopiers	Usually long lines for photocopiers.
Photocopiers	Why pay for good printouts?! Don't I pay \$12,000 a year, and I have to pay for a printout? It's ridiculous.
Reshelving Books	Books which HOMER claims you have are often times not located on the shelves or in the reshelving room. This causes a lot of problems when trying to research a specific topic.
Reshelving Books	The books I need never seem to be on the shelves and the photocopies are always broken down, or a very long line to use them.
Reshelving Books	The reshelving of books, especially journals is terrible. It is ridiculous that people can't find a particular volume because it's sitting on a cart or in a copy room. I wouldn't normally complain but last time I went to the library this happened to me. Even if there was at least one person reshelving it would be better than none. It needs to be done all the time, especially at night.
Reshelving Journals	Biggest problem I have is not being able to find journals pulled off shelves. Have more people collecting used journals & put back on shelf. Also last time I tried to make copies it was a nightmare, only 2 or 3 were working and no one was around to help.
Reshelving Journals	Dell's in Culpeper crash too often and are too slow. Mainframe room is always full. Journals should be reshelved faster.
Reshelving Journals	It seems that the journal you need is never there. Also the photocopiers cost too much, and the newspapers are around five days behind instead of one or two. We also need a 24hr study room and more variety of computers in the computer lab, since every lab on this campus uses different computers!
Reshelving Journals	It would be nice if the library was open later on Friday and Saturdays, when parties are occurring in the dorms it is hard to find a quiet place to study. Also, I often have problems finding the journals I need. People tend to leave them at work stations, therefore, they do not get reshelved very quickly. Maybe somebody could make periodic rounds to collect them.
Reshelving Journals	It would be nice if the library was open later on Friday and Saturdays, when parties are occurring in the dorms it is hard to find a quiet place to study. Also, I often have problems finding the journals I need. People tend to leave them at work stations, therefore, they do not get reshelved very quickly. Maybe someone could make periodic rounds to collect them.
Reshelving Journals	The journals are never put back where they belong and it is very frustrating.
Reshelving Journals	The journals need to be reshelved a lot more quicker. Finding magazines is always problematic.

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Reshelving Journals	The microfilm/fiche readers (printers) are awful. Some don't work at all and most print horribly. Newspapers and Journal sections are completely disorganized and many issues are missing. Security is completely lacking. Allow users to print entire documents at one time on lexis/nexis.
Reshelving Journals	The only problem I've had is that the journals are not reshelved regularly. On multiple occasions, almost half the journals I need will not be on the shelf.
Reshelving Journals	The reshelving of books, especially journals is terrible. It is ridiculous that people can't find a particular volume because it's sitting on a cart or in a copy room. I wouldn't normally complain but last time I went to the library this happened to me. Even if there was at least one person reshelving it would be better than none. It needs to be done all the time, especially at night.
Signage	I think you need more superhomers, and a more clear manner of directing people to areas via signs. I couldn't even find an order to the third floor last night- by the end I was just looking for a book (any book) in English rather than French or Spanish. Perhaps have a popular reading room, where there are couches, along with magazines and newspapers.
Signage	If you could have clearer directional signs, that would be great.
Signage	Maybe it's just me, but the directional signs in the library aren't very clear.
Staff	All floors should have people available to help. It is frustrating when I need help and there isn't a place to go for help or anyone around for that matter.
Staff	Betsy Hoagg has been a big help in all aspects of my library use throughout my entire college career. All interactions with Betsy have been very positive.
Staff	Betsy Hoagg has been very helpful in my library use throughout my entire college career.
Staff	Betsy Hoagg is very helpful. I have spent the last four years interacting with her, and she has never let me down!
Staff	Have people who are able and willing to help students find journals on the third floor.
Staff	How does the Microlab lose someone's ID? The communication between the lab, circulation services and exit control was not very effective in finding my ID.
Staff	I think that some of the programs are outdated. I think that it is too hard to do it by yourself and THERE IS NEVER ANYONE AROUND TO HELP! I was so disgusted of my experience
Staff	I think the library would benefit from better help at the question mark- because the library itself can appear like a maze. Also, more group study space would be nice.
Staff	I'm dissatisfied with the time limit on Internet. Time should be longer! Very satisfied with the reference people but material could be situated in a more simple way. Also when books are overdue, do you ever contact the person? I needed this book once and the person hadn't returned it from the last semester!! That really bothered me.
Staff	It could be open later. Everyone is helpful.
Staff	It seems VERY hard to get any personal help.
Staff	It would be helpful if there was more publicity for some Services- I don't know how to access via computer, and was not aware of interlibrary loan. Staff could be more friendly at the information desk.
Staff	It's hard to find things. Need more people to help.
Staff	Need more people in reference help
Staff	On the rare occasion that I do use the library, I find it to be a huge hassle. The staff act like it is a big ordeal to help you.
Staff	Opening the library at noon on Sunday is too late. Also, the reference employees are not very helpful -the set up is very confusing

Undergraduate Survey Storrs Campus Libraries Comments by Category

Category	Comment
Staff	People working in library should be more helpful to students when they need help with something.
Staff	People working in library should be more helpful to students when they need help with something.
Staff	Please stop construction and hire people with some kind of education. Once I was kicked out of the graduate study room because I was not supposed to be there, since there was an sign that read "DO NOT ENTER" But, there are ways to talk to people. I think his name is David, he's in his 40's probably. We need more videos for classes. And, also train better the students in the computer lab on the 3rd floor.
Staff	Print screens on Lexis Nexis rots! Microtext Machines are old and there are never enough people at the desk to help. Library should be open on Friday until Midnight like the hours during the week.
Staff	Printers rarely work properly and computers are always down. Staff is not all that educated w/ regard to computer problems.
Staff	Printing the lab on level 3 (Culpeper) is very difficult. Lab monitor didn't know how to laser print with the venda card- dotmatrix printers are often broken.
Staff	The librarians are great! They need to have more of the journal articles available. You may see a great title/abstract on Infotrac, but Homer Babbidge does not have it.
Staff	The library staff is always helpful and polite.
Staff	The library staff is extremely helpful.
Staff	The organization of the Babbidge is confusing and difficult to understand for a freshman. I haven't been able to find a fiction book and the help of librarians was not any help-they don't seem well-informed.
Staff	The utter failure to provide an adequate 24 hour study facility is deplorable. Have you ever tried to study for an exam on a tiny lap desk in a poorly lit lecture hall like those made available in MSB? But your people working the help desks and in Interlibrary loans are EXCELLENT.
Staff	There should be more help available for finding journals. The one time I actually found a student worker on the 3rd floor he was not very helpful and was not very willing to assist me.
Staff	There should be more staff walking around the floor to help students. It is a very large library and it can be very intimidating
Staff	There should be staff in the 3rd floor because those journals are extremely difficult to find. It's like a Maze. Also, food should be allowed, when you study for hours, sometimes you need snacks!
Staff	Whenever I use the LAN-System on the 1st floor, the people at the Reference desk are on the telephone with their friends. Maybe I should get a job at the library so I can bet paid to gossip!
Staff	You should update your current address by cross referencing them with the Bursar's Office. Betsy Hoagg is very helpful.
Study Rooms	A 24- hour study room would be nice, plus more areas where groups can meet without disturbing other students who are trying to study.
Study Rooms	Better copying machines, more group study rooms would be helpful, escalators, janitorial staff. I've noticed replaced garbage bags even if there is little or no garbage in a can. This is a waste of money and plastic.
Study Rooms	Closed group meeting rooms such as EII computer labs allow more free talking between group members.
Study Rooms	Definitely more area for group study.

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Study Rooms	For some reason, study groups seem to be taking over the library at certain times. I often find it difficult to find a quiet space to study. Also, I find it often very difficult to find what I'm looking for by UCAT or JREF. It doesn't seem to ever condense the search the way I want it to.
Study Rooms	I am very disappointed with the library's group study space. Many classes have group projects and there are no places on campus which serve this need.
Study Rooms	I cannot study with all the construction. There is not enough study space to meet with groups to talk. The copier card is always taking my money. The copy machines are too old.
Study Rooms	I cannot study with all the construction. There is not enough study space to meet with groups to talk. The copier card is always taking my money. The copy machines are too old.
Study Rooms	I think the library would benefit from better help at the question mark- because the library itself can appear like a maze> Also, more group study space would be nice.
Study Rooms	I would like to have access to the numerous study rooms throughout the floors. Also for the size and number of students attending the school the PC lab on the third floor is inadequate and overcrowded.
Study Rooms	I would like to see more group study rooms.
Study Rooms	In pharm lib should have separate space for group work and individuals to work
Study Rooms	More quiet areas for both group and individual.
Study Rooms	More study rooms.
Study Rooms	More super homers are needed. More group study rooms and longer hours on Fridays.
Study Rooms	Need closer parking for commuters @ night to use the library. Need group study areas so people can talk or use records (listen to them)
Study Rooms	need more space for groups to work in the mainframe there are always 8-10 terminals that don't work, this causes a line to form.
Study Rooms	Need more work space and rest area. Right now it's too loud in there.
Study Rooms	Need to upgrade the computer system for e-mail, have more up and running computers. More study space- couches, chairs lounge type area for reading.
Study Rooms	Not enough computers in libraries and printing is a pain, space for groups to meet is terrible, there is hardly any.
Study Rooms	Photocopiers are poor and don't allow enough options (scaling, diff. size paper, etc.). Need more group study space. Need area for food consumption and studying at the same time. (People need coffee and snacks when they study!) Noise from construction is <u>very</u> distracting (is it done yet?)
Study Rooms	Please update photocopiers and allow more room for group work.
Study Rooms	Quiet study rooms you need to sign up for are good.
Study Rooms	STUDY SPACE IS NEEDED!!! Better computer labs, no charge copies , more copiers!
Study Rooms	Study spaces for groups is limited. I wish the side rooms on floors would be open for group discussions. Also the library should be open on Sat. Night. I do the most homework after/before dinner Sat. Plus people don't go out until 9 or 10 on Sat. Nights usually
Study Rooms	The construction noise, fumes and noise from the construction workers interfere with my studying . Also group studying interferes because there aren't that many places for them to go so they sit where they can talk.
Study Rooms	The hours are silly- this is a university-there is no reason to close early on weekends. There is also no where to study in groups- <u>very</u> annoying. Not enough Internet access- The <u>printers</u> suck.

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Study Rooms	The individual study rooms should be opened ASAP. This will cut down on noise level and allow concentration. The current atmosphere is more like a subway station than a library.
Study Rooms	The only problem is with other people talking, more group study rooms are necessary. More electronic course reserve.
Study Rooms	The only problem is with other people talking, more group study rooms are necessary. More electronic course reserve.
Study Rooms	The study space for groups is not very good at all. I have many group projects and it is extremely difficult to find a space to use and talk without interrupting others. We need the library resources, but by not having group study areas. It is very difficult.
Study Rooms	The study space for groups is not very good at all. I have many group projects and it is extremely difficult to find a space to use and talk without interrupting others. We need the library resources, but by not having group study areas. It is very difficult.
Study Rooms	UConn puts all of its students at a disservice by not providing 24hr access to computers and study space.
Study Rooms	Waiting for Perimeter study rooms to open. - Mainframe computers not always all working. -Newspaper collections often disorganized. Hard to locate a specific issue.
Study Rooms	We need more computers, a 24- hour study room, more group work space, and places where you can eat and provide coffee and vending machines and more pay phones.
Study Rooms	We need more computers, a 24- hour study room, more group work space, and places where you can eat and provide coffee and vending machines and more pay phones.
Study Rooms	We need to improve atmosphere make the library more comfortable for students and groups of students. Also, need more instruction available in how to use computers such as JREF.
Study Rooms	You need a Study area for individuals where they are also able to eat or drink.
SuperHomer	Add Win Zip to Super Homers plus add more super Homers.
SuperHomer	I believe you should be able to access the library super Homer database from home with- out a charge if you are a student.
SuperHomer	I primarily use the Internet for research and other course purposes because it has a lot of information and I have access from my room.
SuperHomer	I think that some of the programs are out dated. I think that it is too hard to do by yourself and THERE IS NEVER ANYONE AROUND TO HELP! I was so disgusted of my experience.
SuperHomer	I think there should be a 24 hour study room and copiers that work and more access to Internet.
SuperHomer	I think you need more superhomers, and a more clear manner of directing people to areas via signs. I couldn't even find an order to the third floor last night- by the end I was just looking for a book (any book) in English rather than French or Spanish. Perhaps have a popular reading room, where there are new releases and some couches, along with magazines and newspapers
SuperHomer	I wish the library hours could be extended on Fridays and Saturdays till midnight. Also, I wish we could use Gateway computers on the 1st floor for more than 1/2 hour per day.
SuperHomer	I'm dissatisfied with the time limit on Internet. Time should be longer! Very satisfied with the reference people but material could be situated in a more simple way. Also when books are overdue, do you ever contact the person? I needed this book once and

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SuperHomer	Maybe with the web computers add more and give students longer that a half an hour. It sometimes takes that long just to find what you need and by then, times up.
SuperHomer	More computers for the Internet would add to the library. Also more electrical outlets at the desks for laptops or discmans could be used.
SuperHomer	More computers with easier and faster internet service. A more up to date Email service would also be appreciated.
SuperHomer	More computers with easier and faster internet service. A more up to date Email service would also be appreciated.
SuperHomer	More super homers are needed. More group study rooms and longer hours on Fridays.
SuperHomer	More Super Homers, more comfortable seats in video theaters, new headphones for the VCR's on the third floor.
SuperHomer	More SuperHOMERS would help out a lot. And upgrading the mainframe computers.
SuperHomer	Need more Super Homers, Current Daily Newspaper access, and more elevators.
SuperHomer	The hours are silly- this is a university-there is no reason to close early on weekends. There is also no where to study in groups- very annoying. Not enough Internet access- The printers suck.
SuperHomer	The Lexis-Nexis access from email address (dorm room) is excellent, but should not be limited to only 10 remote users at a time.
SuperHomer	There are not enough Superhomers or functional copy machines, 3 out of 7 are not enough.
SuperHomer	You should be able to access Super Homer from home without a charge if you are a student.